



**FOR IMMEDIATE RELEASE**

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**Contact**

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**HARDWICK, VT** - Thomas S. Leavitt, Senior Vice President, Retail Banking for Merchants Bank announced that Patricia Lemay, Teller Customer Representative, has been promoted to Lender Customer Representative. Lemay is employed at the Hardwick Branch.

In order to complete the requirements for this promotion, Lemay had to successfully complete the stringent courses of the CARR (Credit Authority Review and Rating) and PETT (Performance Evaluation Training and Tracking) programs. The CARR and PETT programs are sponsored by Merchants Bank and are designed to provide incentives for employees to acquire new skills and upgrade their position within the company.

Lemay began her career with Merchants Bank in July of 1993 and subsequently, earned her lending authority in 1995. She has strong credentials in customer service, sales and branch operations.

“She has been an instrumental part of the team in Hardwick,” commented Leavitt.

The continuing mission of Merchants Bank is to provide Vermonters with a true community bank. It fulfills this commitment through a branch-based system that includes 35 bank offices throughout Vermont, employees dedicated to quality customer service and the LYNX family of products: Free Checking for Life<sup>®</sup>, MoneyLYNX<sup>®</sup> Money Market Account, TimeLYNX<sup>®</sup> Certificate of Deposit, HomeLYNX<sup>®</sup> Home equity Line of Credit, RealLYNX<sup>®</sup> Residential Mortgages, CommerceLYNX<sup>®</sup> business banking services, eLYNX<sup>®</sup> Online Banking and PhoneLYNX<sup>SM</sup> Phone Banking. For more information about Merchants Bank visit our website at [www.mbvt.com](http://www.mbvt.com) Member FDIC. Equal Housing Lender.